

Easy-Living Apartments

Dietwil

EASY-LIVING APARTMENTS DIETWIL

Josefstrasse 7

6042 Dietwil

+41 (0)41 250 46 48

info@easy-living.ch

Dear guests

**In this booklet you can
find some helpful
information regarding
our buildings and
services.**

Emergency numbers

144 **Ambulance**

117 **Police**

118 **Fire Fighters**

+41 41 205 11 11 **Emergency room Kantonsspital Luzern (Hospital)**
Spitalstrasse, 6004 Luzern

Sundays - Fridays 08:00 am – 11:00 pm 24h hotline

Saturdays 08:00 am – 01:00 am 24h hotline

For severe and/or life-threatening
emergencies or accidents.

+41 41 211 14 44 **Permanence Medical Center Luzern**
(At the Lucerne main station, underground)

Monday - Tuesday 07:00 am – 11:00 pm

Friday - Sunday Open 24 hours

For less severe and urgent medical problems
or tooth ache.

0900 11 14 14 **Lucerne doctors, Emergency telephone number**
(for extra charge) Helpdesk / Consultation

145 **Swiss toxicological emergency information centre**

0848 582 489 **Dentists, Emergency telephone number**

+41 41 220 13 13 **Pharmacy**

BENU Bahnhofsapotheke & Drogerie is a pharmacy
located at the Lucerne main station, underground
level.

Day of departure

Check-out time: 10:00 am

Check-out is possible until 10:00 am. Please leave the apartment on time. Late check-out is dependant on the availability. If you would like to have a late check out, please contact the reception.

Key Deposit

Please return the key back to the key box where you got it from on arrival. Please change the numbers on the key box so that the code is no longer visible. If you had another key for the apartment or a garage door opener, you can leave these on the dinner table. Thank you.

Cleaning at the Check-out

The dishes and cutlery must be cleaned/dried. Please leave all the used towels on the bathroom floor and remove the bed sheets. A final cleaning fee, the amount of which varies depending on the work involved, is only charged if the room was left improperly or excessively messy.

Services

Internet Access / Wi-Fi

You can use our free & unlimited internet access in the apartment.

Parking

One parking space is reserved for you in the parking garage (check your parking space number from your booking confirmation). You can open the door to the garage with your apartment key or with the black “garage opener” (push the button). The visitor parking spot (“Besucherparkplatz”) on front of the house is reserved only for the short term visitors of the building. If you need more than one parking space, please contact reception and we will check the availability. Easy-living does not take any responsibility for fines of false parking.

Towels / Sheet Changing

On request, for an additional charge, we are pleased to change your towels or bed sheets. For more information please contact our reception staff.

Cleaning

Cleaning every 14 days with new linen and towels is included. (Unless other arrangements have been made). If you would like to have extra cleaning of your apartment during your stay, please contact the reception. Cleaning charge is CHF 60.- / hour + CHF 20.- fixed cost.

Extrabed

An extra bed is available on request and costs CHF 80.- per week.

Good to know

Current Voltage

220 V alternating current.

Drinking Water

In Switzerland the water from the tap is safe to drink.

Waste Disposal and the Blue Rubbish Bags

During your stay and after cleaning up the apartment **before departure, please bring the full blue garbage bags into the black container by the house (see picture)**. Please, do not dispose the rubbish in any of the other containers at the neighbourhood, only the black container belongs to your apartment. If you need more **blue rubbish bags**, you can buy them in the supermarket "VOLG" (only a 5 minutes walk away).



Recycling of PET Bottles

Please put PET bottles in the **white/blue coloured PET-recycling bag** and the aluminium recycling in the **white/black coloured "IGORA" -bag** in the cellar which is located on the groundfloor. Please do not dispose these bags anywhere else in the building or around the house. Thank you! The cellar is behind the fourth white door on the left hand side (door is always open, please do not lock the door). Empty glasbottles and –containers, can also be left into the cellar. You should not put any rubbish into these bags or leave any rubbish bags into the cellar room, this area is reserved only for the recycling material.

Easy-Living Apartments

Dietwil

Raiffeisen ATM Bankomat

The ATM you will find at on the main street: Luzernerstrasse 28, 6042 Dietwil (only a 7-minutes walk).

Food & Beverage Shop

You will find the **VOLG supermarket** nearby (5-minutes walk, on the main street: Luzernerstrasse 23, 6042 Dietwil). The shop sells the most important products: variety of different breads, dairy products, beverages, non-food products etc. **Opening hours: Monday to Saturday 6:00 am – 20:00 pm.**

Restaurants nearby

Landgasthof Traube

Feldstrasse 1

6042 Dietwil

For reservations contact:

041 787 32 12 / traube-dietwil@bluewin.ch

Public Holidays

On public holidays the most stores and facilities around the city might be closed, so please check the special opening hours on the following days:

1 st of January	(New Year's Day)	15 th of August	(Assumption of Mary)
Friday before Easter	(Good Friday)	1 st of November	(All Saints)
39 days after Easter	(Ascension Day)	8 th of December	(Immaculate Conception)
60 days after Easter	(Corpus Christi)	25 th December	(Christmas)
1 st of August	(Swiss National Day)		

Things to do

Information about **excursions, car rental, tickets, etc.** are provided at the tourist information center at the Lucern main station (10-15 minutes by car and 30 minutes by bus/train).

Luzern Tourismus AG | Zentralstrasse 5 | 6002 Luzern |
Tel. +41 41 227 17 17 | luzern@luzern.com | www.luzern.com

Monday - Friday **08:30 am - 19:00 pm**
Saturday **09:00 am - 19:00 pm**
Sunday **09:00 am - 17:00 pm**

Zug Tourismus | Bahnhofplatz | 6300 Zug |
Tel. +41 41 723 68 00 | info@zug.ch | www.zug-tourismus.ch

Monday - Friday **09:00 am - 17:00 pm**
Saturday **09:00 am - 16:00 pm**
Sunday **geschlossen**

Scan the QR-Code to visit our homepage and our social media sites. Here you can find more information about things to do around Luzern, Zug and surrounding areas.



Easy-Living.ch

House Rules

Occupancy

The number of occupants (excluding infants up to 3 years old) of the property must not exceed the number stated in the rental agreement.

Disturbance

Any sort of disturbance, such as loud music, parties etc. is strictly forbidden.

Smoking

Smoking is strictly forbidden in all apartments, rooms and corridors.

Environmental Protection

... is important to our company.

Our contribution: Changing of towels at variable intervals, thermostatic regulation on our radiators, waste separation/recycling etc.

Make your contribution: Please turn off the lights and the TV when you leave the apartment. Turn off the taps completely after every use.

Thank you very much for supporting us!

Reception opening hours

Monday to Friday

10:00 am – 6:00 pm

Saturday and Sunday

Closed

If you have any questions or you need help,
Please contact us via email (Address below).

(in urgent matters also outside of our opening hours)

EASY-LIVING

Lindenstrasse 46

CH – 6015 Luzern

+41 (0)41 250 46 48

info@easy-living.ch