

Easy-Living Apartments

Buholz Hoch 12

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**Buholzstrasse 12
CH – 6032 Emmen**

**+41 (0)41 250 46 48
info@easy-living.ch**

Dear guests

**In this booklet you can
find some helpful
information concerning
our buildings and
services.**

Emergency numbers

144 **Ambulance**

117 **Police**

118 **Fire Fighters**

+41 41 205 11 11 **Emergency room Kantonsspital Luzern (Hospital)**
Spitalstrasse, 6004 Luzern
Sundays - Fridays 08:00 am – 11:00 pm 24h hotline
Saturdays 08:00 am – 01:00 am 24h hotline
For severe and/or life-threatening
emergencies or accidents.

+41 41 211 14 44 **Permanence Medical Center Luzern**
(At the Lucerne main station, underground level)
Monday - Tuesday 07:00 am – 11:00 pm
Friday - Sunday Open 24 hours
For less severe and urgent medical problems
or tooth ache.

0900 11 14 14 **Lucerne doctors, Emergency telephone number**
(for extra charge) Helpdesk / Consultation

145 **Swiss toxicological emergency information centre**

0848 582 489 **Dentists, Emergency telephone number**

+41 41 220 13 13 **Pharmacy**
BENU Bahnhofsapotheke & Drogerie is a pharmacy
located at the Lucerne main station, underground
level.

Day of departure

Check-out time: 10:00 am

Check-out is possible until 10:00 am. Please leave the apartment on time. Late check-out is dependant on the availability. If you would like to have a late check out, please contact the reception.

Key Deposit

Please return the key back to the key box you got it from when checking-in. Push on the marked button on the top in the middle of the box and change the numbers on the lock so the code you used is no longer visible.

Cleaning at the Check-out

During your stay and before departure, please bring the full rubbish bags to the container in front of the house. The dishes and cutlery must be cleaned/dried. Please leave all the used towels on the bathroom floor and remove the bed sheets. A final cleaning fee, the amount of which varies depending on the work involved, is only charged if the room was left improperly or excessively messy. In case of any damages to the apartment or the furnishing, we are allowed to charge an additional amount from you.

Services

Internet Access / Wi-Fi

You can use our free & unlimited internet access in the apartment.

Parking

You can use the parking spaces in front of the house. The parking is free of charge.

Laundry

Washing machine and tumbler are available for our guests on the ground floor. The instructions you will find in the laundry room.

Towels / Sheet Changing

If you wish, we are pleased to change your towels or bed sheets daily (for an additional charge). Please contact our reception staff.

Cleaning

If you would like get your apartment cleaned during your stay, please contact the reception. Cleaning charge is CHF 60.- / hour + CHF 10.- fixed charge.

Extrabed

An extra bed is available on request and cost CHF 80.- per week.

Good to know

Waste Disposal and Rubbish Bags

During your stay you can dispose the full rubbish bags in the black container in front of the house. The rubbish bags you will find in the kitchen. If you need more bags, please contact us.

Recycling of PET Bottles

Please put PET bottles in the PET-recycling bag. The full PET-recycling bag you can leave in the basement, one floor below the entrance, under the stairs near the laundry room.

Current Voltage

220 V alternating current.

Drinking Water

In Switzerland the water from the tap is safe to drink.

Food & Beverage Shop

You will find an **ENI petrol station** about 400m away on the main street. The shop sells the most important products: variety of different breads, dairy products, beverages, non-food products etc.

Opening hours: 6 am – 10 pm

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Restaurants

The restaurant ROSSTALL is located next to the apartment.

Opening hours:

Montag: Geschlossen

Tuesday to Friday: 12 am - 2 pm and 6 pm - 12 pm

Saturday/Holdiays: 6 pm - 12 pm

Reservations are recommended:

0041 (0)41 312 13 31 or info@rosstall.ch

We also recommend you to go to the city centre. There is a great amount of restaurants to choose from.

Public Holidays

On public holidays the most stores and facilities might be closed, so please check the special opening hours on the following days:

1 st of January	(New Year's Day)	1 st of August	(Swiss National Day)
2 nd of January	(Berchtol's Day)	15 th of August	(Assumption of Mary)
Friday before Easter	(Good Friday)	1 st of November	(All Saints)
Monday after Easter	(Easter Monday)	25 th December	(Christmas)
39 days after Easter	(Ascension Day)	31 st of December	(New Year's Eve)
11 days after Ascension	(Whit Monday)		

Information of the region

Tourist Information Lucerne

Information about **excursions, car rental, tickets, etc.** are provided at the tourist information center at the train station in Lucerne.

Luzern Tourismus AG | Zentralstrasse 5 | 6002 Luzern |

Tel. +41 41 227 17 17 | luzern@luzern.com | www.luzern.com

Monday - Friday **08:30 am - 07:00 pm**

Saturday **09:00 am - 07:00 pm**

Sunday **09:00 am - 05:00 pm**

Scan the QR-Code to visit our homepage and our social media sites. Here you can find more information about things to do around Luzern and surrounding areas.



Easy-Living.ch

House Rules

Occupancy

The number of occupants (excluding infants up to 3 years old) of the property must not exceed the number stated in the rental agreement.

Disturbance

Any sort of disturbance, such as loud music, parties etc. is strictly forbidden.

Smoking

Smoking is strictly forbidden in all apartments, rooms and corridors.

Environmental Protection

... is important to our company.

Our contribution: Changing of towels at variable intervals, thermostatic regulation on our radiators, waste separation/recycling etc.

Make your contribution: Please turn off the lights and the TV when you leave the apartment. Turn off the taps completely after every use.

Thank you very much for supporting us!

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Reception opening hours

Monday to Friday

10:00 am – 12:00 am and 4:00 pm – 6:00 pm

Saturday and Sunday

Closed

If you have any questions or you need help,
Please contact us via email (Address below).

(in urgent matters also outside of our opening hours)

EASY-LIVING

Lindenstrasse 27

CH – 6015 Luzern

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